



**HALE PUBLISHING**

[www.ibreastfeeding.com](http://www.ibreastfeeding.com)

## **Refund Policy**

- We offer a thirty (30) day money back refund policy.
- Returns must meet the following requirements to qualify:
  1. Books must be returned within thirty (30) days of shipment date.
  2. Books must be in clean, undamaged and resalable condition.
  3. Customer must supply original invoice number and/or purchase order number referenced when order was placed.
- Credit will be issued only after inspection for conformity to this policy.
- Returned merchandise not in conformance will be held for thirty (30) days and the customer notified.
  1. If the books are received by us damaged, customer may file a claim with the shipping company used.
  2. Merchandise may be returned to customer at customer's expense.
  3. If customer does not wish to have merchandise returned to them, Hale Publishing will dispose of the returned merchandise.
- We do not accept the return for credit of any item returned more than thirty (30) days from shipment date without prior approval.
- Shipping and handling fees will not be refunded, only the purchase price of the item.
- We will notify you via e-mail of your refund once we have received and processed the returned item.
- You can expect a refund in the same form of payment originally used for purchase within three to five (3 to 5) business days of our receiving your return.