



**HALE PUBLISHING**

[www.ibreastfeeding.com](http://www.ibreastfeeding.com)

## **Returns Policy**

- Items purchased from Hale Publishing, L.P. may be returned without prior authorization for up to thirty (30) days after the shipment date, providing they meet the following criteria:
  - Books must be in clean, undamaged and resalable condition.
  - Books must be free of price stickers or other markings.
  - Customer must supply original invoice number and/or purchase order number used when order was placed.
- Damaged books must be reported within ten (10) days of receipt.
- If damaged books are received, do not return them to us. We insure all packages. A claim will need to be filed with the shipping company. The shipping company will need to inspect the package and contents of the package.
- Return shipments are to be sent postage paid and be accompanied by documentation which is to include original invoice number.
- Pack the returned books well so that they do not shift in the box and receive damage. Insure your return shipment in case they are damaged in transit. The insurance will reimburse you for the cost of any damaged books. Customers are responsible for filing claims for carrier loss or damage related to return shipments.
- Hale Publishing, L.P. will hold the damaged cartons and contents for thirty (30) days for possible carrier inspection. Credit will not be issued for these items. Upon request, we will return damaged items at customer's expense.
- If you received a discount and you return more books than allotted by that discount, you will lose that discounted price and be charged the corrected price.
- All returns are to be shipped to Hale Publishing, L.P. at the following address:

**Hale Publishing, L.P.  
1712 N. Forest St.  
Amarillo, TX 79106**